

Notice to Michigan Commercial Lines' Customers Regarding Accidental Mailing

As you know, we have been launching our new systems in several of our other states in preparation for a larger, wide-scale launch in Michigan. Due to an error last month, commercial lines' policyholders in Michigan with a renewal date in July accidentally received a mailer that is traditionally sent to customers 90 days prior to renewal in states where we've launched. To help remedy any confusion, we are sending a [letter of explanation](#) to those policyholders in Michigan who received the mailer in error.

We apologize for any issues this may have caused you or your customers and appreciate your understanding in the matter. If you have any questions about this mailing and/or would like to see a list of affected policyholders from your agency, please contact your field manager or underwriter.