

Ericka Berceau of The Starr Group Wins Outstanding Customer Service Representative of the Year

Please join us in congratulating Ericka L. Berceau, CISR, of The Starr Group in Greenfield, Wis. for earning the Professional Insurance Agents of Wisconsin Inc.'s 2015 Outstanding Customer Service Representative of the Year.

This prestigious annual award, created in 1991 by the Societies of CISR and CIC, recognizes the important role the customer service representative plays in day-to-day care and service of the customer. The award honors the CSR who had demonstrated, through dedication and performance, the highest level of personal and professional achievement.

"Ericka is very deserving of this award," said Sherilyn Moberg, Commercial Underwriter. "She is pleasant to work with, provides the highest level of service to our policyholders and is a true partner to Frankenmuth Insurance. We congratulate her on this honor — truly a job well done!"

For more information about the award and to view Ericka's winning essay, visit <https://www.piaaw.org/>