Frankenmuth Insurance Ranks Top 25 in CRASH Network's 2024 Insurer Report Card



We are pleased to share that Frankenmuth Insurance has earned a top 25 honor roll ranking on the CRASH Network's 2024 Insurer Report Card based on our claims handling. Frankenmuth Insurance was recognized as one of the top auto insurers nationwide with an overall grading of "B" or higher, earning further recognition on this year's Insurer Report Card Honor Roll, coming in at number 22.

"We regularly receive positive feedback from our policyholders, but knowing we are hitting the mark across the industry affirms the effort we place on our fast, fair claims service," shares Beth Wright, Chief Claims Officer.

The CRASH Network Insurer Report Card is a tool to help consumers make informed decisions about their choice of auto insurers. This annual report is developed by surveying collision repair professionals nationwide and asking respondents to grade the performance of auto insurance companies they do business with based on one question: How well does this company's claims handling policies, attitude, and payment practices ensure quality repairs and customer service for motorists?

The survey found, among 87 companies, that bigger may not be better when it comes to auto insurers. The list shows that many well-known and widely advertised brands are not ranked among the top 50 in this year's survey rankings.

Collision repair shop respondents said the highest-rated insurance companies don't pressure them to cut corners or install lower-quality parts to save money, and they have fewer administrative steps in their claims process to speed up repairs.

To download the 2024 Insurer Report Card, visit www.crashnetwork.com/irc/.