

# Watch Now: Agency Academy Connections Recordings



In case you missed an opportunity to attend the Agency Academy Connections series, you can now access the session recordings from iBIS Agency Services. Upon logging in to [iBIS Agency Services](#), navigate to Resources > Agency Education. Courses can be found under Agency Services.

All four session recordings are available, including Building Relationships Through Questioning, Handling Objections, Understanding Behavior Preferences, and Customer Service Versus Customer Experience.

Questions? Email [agencyacademy@fmins.com](mailto:agencyacademy@fmins.com).