

Security Parameters for e-Delivery of Policy Dec Pages

Frankenmuth Insurance continues to see growth in customers wanting to “Go Green” through the use of our e-Delivery option to view their policy declaration pages online. With the constant threat of hackers trying to steal personal information, we pride ourselves in making sure our e-Delivery option is easy to use and, more importantly, very secure.

How does the customer sign up for e-Delivery?

First, the insured will register to receive a userID and password to access the Policyholder Services section of our web site by providing their email address and the answer to a security question. Once the insured is registered, three security parameters are required for them to “activate” their policy to view online. The policy number, policy term effective date and seven-digit agency code are all unique data elements, easy for the insured to find across the top of the declaration page and serve as the security parameters for making our e-Delivery option secure. The following is an example of where the insured can easily find these parameters on their policy declaration page.



In this day and age, more and more policyholders are requesting 24/7 access to their policies online. For those customers wanting to go paperless, Frankenmuth Insurance is committed to making the online access simple, yet secure, for our mutual clients.

We appreciate your agency’s efforts in helping us promote the e-Delivery option. If you have any questions, please don’t hesitate to contact eBusiness Support at (800) 234-1133 extension 3000.