

Personal Lines Adjustments in iBIS!

To improve the overall efficiency of the iBIS issuance process for Personal Lines, we will be making the following adjustments on 9/24/2014.

1. EFT and Credit Card information — Currently, EFT and Credit Card information are collected on the Billing Screen and are required when you select Prepare for Submission. With this enhancement, EFT and Credit Card information will not be required until just before you navigate to the Down Payment Screen.
2. Photo and replacement cost estimator (RCE) attachments — Currently, photo and RCE information are required for certain forms on HP and FP when you select Prepare for Submission. With this enhancement, photo and RCE will not be required until just before you navigate to the Down payment Screen.

By moving these two requirements to the end of the issuance process, we anticipate quicker response time and, most importantly, an even easier process for you.

If you have any questions related to these enhancements, please don't hesitate to contact eBusiness Support at 1-800-234-1133 extension 3000 or send us an email at agencysservices@fmins.com.