

New Auto Glass Vendor Offers Lifetime Workmanship Warranty

When it comes to making the claims process easy for your customers, we strive to partner with the right vendors who can provide the best service and experience possible. That's why we're pleased to announce that starting Thursday, Dec. 5, we will be utilizing Safelite AutoGlass for all personal and commercial auto glass claims.

The transition to Safelite from our former vendor, Harmon Glass, should be seamless for our agency partners and policyholders. All phone numbers, contact methods and forms will remain the same.

Safelite AutoGlass is the nation's largest auto glass repair and replacement specialist, utilizing innovative technologies and methodologies that result in better end-to-end claims management. They are also best known for their "Safelite Advantage," which includes a workmanship warranty for as long as policyholders own their vehicle.

In addition, Safelite's nationwide coverage allows us to add more than 7,000 additional glass repair shops to our network, so we're able to provide policyholders with greater options for their vehicle glass service needs. And, of course, policyholders are still welcome to use any glass repair and replacement shop of their choice.

We understand that great service and customer satisfaction leads to policyholder retention, which is why we are confident Safelite is a great choice for everyone. For more information on Safelite, visit www.safelite.com.

If you have any questions, please feel free to contact your field manager or underwriter.