

Maximizing the Benefits of the New Policy System

Have you tried our new policy system within iBIS Agency Services lately? If not, we encourage you to do so, because we've made some changes that will help streamline processes and improve turnaround times.

One of the biggest benefits of the policy system is the ability to process policies and changes (endorsements) in real-time, eliminating the need to wait for an overnight batch. Additionally, many of these changes can be processed and issued without referring them to our underwriting team.

You can process a full range of policy changes, but we've focused our attention on improving ease of entry for the following:

- Vehicle changes
- Driver changes
- Additional interest changes

We encourage you to try processing policy changes within this new system.

If you have any questions, please contact Automation Support at (800) 234-1133, ext. 3000.