

Important Notice From Frankenmuth Insurance Regarding Premium Audits

Frankenmuth Insurance remains committed to doing our part in helping to prevent the spread of the virus by suspending all physical and on-site premium audits until further notice.

All physical audits will be performed virtually or over the phone, and we will allow policyholders to upload documentation and information to our online audit platform. During this time, we will be working closely with your agency to identify policyholders that may need other accommodations to complete their audits, as well as accounts that may need a 30-day extension to complete their audit, upon request.

In addition, we will temporarily waive audit noncompliance assessment fees for workers' compensation accounts as required by states. For now, we will enter estimated exposures as the audited exposures, resulting in zero net premium due, in order to finish invoicing expired terms. If there is a corresponding general liability policy, this will be waived too.

As always, our team stands ready to assist you and our mutual customers. If you have additional questions or concerns, we encourage you to contact our Premium Audit Department. Our [online premium audit guide](#) is also available to provide important and useful information about the audit process for agencies and policyholders.

Should you have any questions, please contact your field manager, underwriter or Premium Audit at (800) 234-1133 ext. 4013.

This Agency Blog communication was prepared for the use of Frankenmuth Insurance agents and their employees only. It should not be copied, distributed or reproduced in whole or in part, nor passed to any third party.