

Frankenmuth Insurance to Close at Noon on New Year's Eve

Frankenmuth Insurance has declared a half-day company holiday for employees beginning at noon on Thursday, Dec. 31. Our offices will reopen on Monday, Jan. 4 at 8 a.m.

While our employees will be spending some extra time with their families, our systems will allow you to submit policies and apply payments until 11:59:59 p.m. on Thursday, Dec. 31.

This message is an update to a communication sent earlier today regarding year-end. While the dates contained in the previous communication are accurate, it did not include this new information about the early closing at noon on New Year's Eve.

As a reminder, please note these dates for year-end business:

- Our offices will be closed from **Thursday, Dec. 24** at noon through **Monday, Dec. 28** at 8 a.m. for the Christmas holiday.
- New business and premium-bearing endorsements must be submitted no later than **Monday, Dec. 28**.
- All issued life policies – with requirements met – must be paid by close of business on **Monday, Dec. 28**. If the customer is paying by EFT or credit card, authorizations can be phoned into Policy Services at (844) 847-0793 by end of business on **Monday, Dec. 28**.
- Our offices will be closed from **Thursday, Dec. 31** at noon through **Monday, Jan. 4** at 8 a.m. for the New Year's holiday.
- Our system will process policies and payments until 11:59:59 p.m. on **Thursday, Dec. 31**.
- Commission payments will be processed on **Tuesday, Jan. 5, 2021**.

The entire team at Frankenmuth Insurance extends sincere wishes for happy holidays to you and your families. We look forward to the new year with our valued agency partners.