

Frankenmuth Insurance Introduces Additional Enhancements to New Policy System



Since the launch of our new Commercial Lines Policy System, we received feedback regarding the challenges your agency is experiencing using the new system.

Based on your valuable input, we are pleased to announce improvements available Monday, July 22. Following the themes communicated previously in April, we continue to make numerous changes in each area. Highlights of the latest code change include:

- **Improve the simplicity of the quoting experience**

- o Simplified the quoting, referral, and issuance process making these workflows more intuitive and easier to navigate

- **Minimize “back-and-forth” interaction with Underwriting**

- o Reduced the amount of required entry and underwriting referrals to obtain a quote

- **Reduce the “clutter” on the screens**

- o Streamlined the entry for Billing and Payment information
 - o Simplified the management of products on the Policy Group Manager screen

- **Enhance the availability of documentation at appropriate points in the workflow**

- o Developed a Printable Error report

- **Improve how quickly the system quotes your policies**

- o Increased performance for navigating between screens
 - o Improved quote time for Commercial Auto and Business Owners policies

If you would like to learn more about these system enhancements, please register for one of the webinar sessions that are listed on the iBIS home page.

We will continue to keep you updated on our progress as additional enhancements are completed. Thank you for your partnership, patience and valuable insights to help us identify changes that will make it easier for you to do business with us.

If you have any questions about these most recent enhancements, please feel free to ask your field manager, underwriter or contact Automation Support at extension 3000.