

Frankenmuth Insurance Improves Commercial Auto Policy Change Process

Frankenmuth Insurance, in our ongoing efforts to ensure ease of doing business for your agency, announces improvements to the policy change process for Commercial Auto.

As you know, Commercial Auto requires frequent driver and vehicle updates. Our system has been enhanced to allow your agency to make more changes directly without referral. This process will provide immediate declarations and certificates to improve turnaround for policyholders.

Instructions to create and process Commercial Auto changes within our policy system can be accessed [here](#). They can also be found in Agency Services, under Resources > Agency Education > Commercial Lines Policy System Job Aids.

For more information about how we have enhanced our systems, review this [comprehensive list of system functionality improvements](#) that were rolled out in recent months.

As always, we thank you for your partnership and welcome your questions and feedback. Please contact your field manager, underwriter or our Automation Support team at extension 3000.