

Frankenmuth Insurance Announces 12-Pay Billing Option



Through recent conversations with some of our agency partners, we discovered concerns about the elimination of the 12-pay billing option with the release of our new Billing system.

We have great news! After hearing this feedback, we met with our programmers and found a way to add the 12-pay option to the new system immediately. Customers who were previously on a monthly payment plan will automatically be converted to the 12-pay option upon renewal.

This ability to respond quickly and appropriately to the needs of our agents and policyholders is just one of the many reasons we are so pleased with the functionality and flexibility the new system provides.

Thank you for continuing to provide valuable feedback that helps us act in the best interest of our customers. Please contact your field manager or underwriter if you have any questions.